

## Notice: Parts Return Policy Jan. 13. 2016

## To Our Valued Customers:

Qualifying parts returned within 30 days from the date purchased will be subject to a minimum 20% handling fee plus any shipping cost's incurred, provided the items are in "as-new" condition, and in the original packing accompanied by the original invoice and meet the following criteria below. Parts returned after the 30 day period MUST be a regularly stocked part number and will be subject to a 20% handling fee plus any cost's incurred.

## Criteria of "non-returnable":

- 1. Items removed from sealed packages, such as filter, gaskets, bearings, pumps
- 2. Items having indicators that protective caps or coverings were removed, such as fuel nozzles, injector lines, hoses and hydraulic steel lines
- 3. Items not in original packaging, or made to order
- 4. Any electrical components or glass products
- 5 Items removed from an assembly
- 6. Items incomplete, rusty or damaged
- 7. Items with no identification
- 8. Parts labled as "N" or non-returnable from the manufacturer

<sup>\*</sup>All parts will be subject to an inspection by a parts supervisor, whose decision will be final.

<sup>\*</sup>This parts policy will replace all other parts policies.